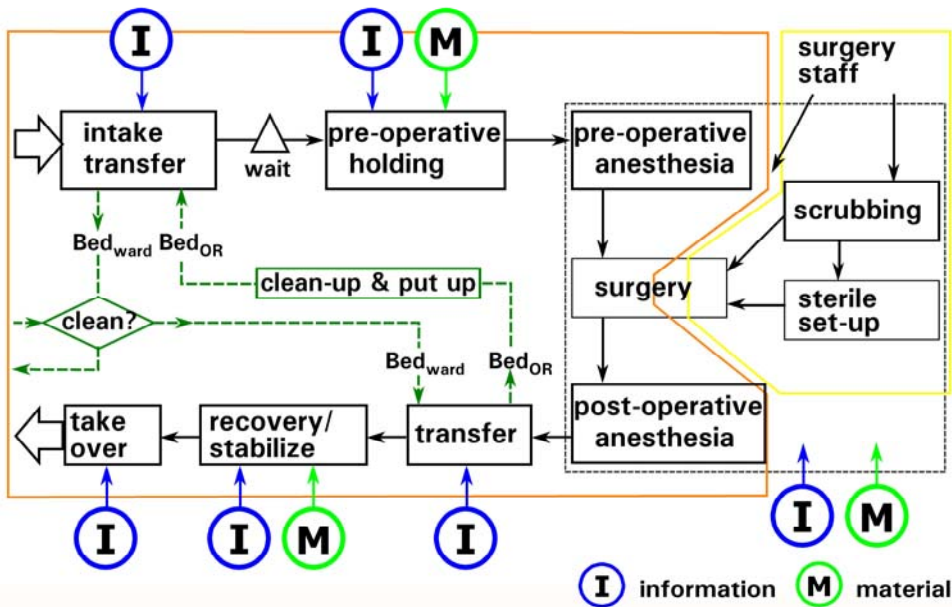




**Architectural Design**  
End-users' knowledge of tasks and processes is essential bottom-up information for the architectural design process.

**Process Analysis**  
Ergonomic task analysis will result in an overview of the process flows and the interaction between them. This user participation tool will also make it more easy for end-users to review drawings and it will reduce the risk of a clash of interest between the different user groups.



**Mock-up**  
A full-size mock-up of the OR proved to be a useful tool for user to evaluate the lay out. Especially since they have no experience of architectural design.

